

From: [OPS Service Centre Please Do Not Reply \(MGCS\)](#)
Subject: ASK Enterprise Virtual Assistant (Eva) Desktop Icon - Tuesday, April 19, 2022
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SERVICE ANNOUNCEMENT

ASK Enterprise Virtual Assistant (Eva) Desktop Icon

The ASK Eva! Desktop Icon is here. ASK Eva! is an easy to find, desktop shortcut to our enterprise virtual assistant available 24/7 created to provide quick and easy access to your I+IT, Human Resources, and Labour Relations questions.

The new Ask EVA! icon has been added to your desktop. Simply click on the icon to open the LiveChat feature and get immediate answers to your everyday questions.

If you're too busy to call the service centre, just click and ask! If you'd like to learn more about Eva, please visit the dedicated InsideOPS [Eva page](#).

Many of the questions you call the OPS Service Centre about can be resolved remotely. If you're too busy to call the service centre, just click and ask Eva today!



Whether you're working remotely, at an OPS workplace or on the go, visit the [Hybrid Workplace: Tips for working together from anywhere](#) page for tips, resources, and answers to commonly asked technology questions.

For self-service and computer related information visit [Service Centre Online](#).

All times listed are ET (Eastern Time).

OPS Service Centre (24/7)

Toll free: **1-888-99-OPSSC** (1-888-996-7772) • GTA: **(416) 915-7772**

Adaptive Technology Services: (IT - TTY) **877-889-4873** or

(OSS Business Services – TTY) **866-310-7259**

email: opssc@ontario.ca

Or visit [ONRequest](#) and ask [Eva](#) today!



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